5 Rules

Watch the video, “How Millennials Can Improve their Communication Skills” by Ryan Jenkins. https://www.youtube.com/watch?v=ACEbefDK2Kg

While this video focuses on offering the millennial generation tips for communicating in the workplace, the strategies that are discussed are useful for anyone who would like to enhance their interpersonal communication skills.

Use your own words to summarize each of the communication rules. Jot down some strategies that might help you to apply these rules in your next professional or academic face-to-face exchange.

Be prepared.



Be present.



Be attentive



Be concise.



Be respectful.